

SUPPORT-SHEET

Dear Customer,

To provide you with the fastest and most comprehensive support, we kindly ask for your assistance in completing and submitting the HST Support Sheet.

Please send the fully completed form to: support@hs-technik.com.

Only with this basic information can our support team process your request as quickly and accurately as possible. You will receive a support number for your request, which you should always include in further correspondence.

Please note: Defective batteries must not be returned and must be disposed of by the customer. Data backup must be performed by the customer before shipping to HS-Technik.

Support number
(to be filled in by HST)

Tool purchased from* HS-Technik GmbH
 Distributor - name:

Customer number

Customer Name*

For distributor - name of
your end customer:

Commercial contact person

Technical contact person*

Phone number*

Email*

Your reference number

Model name*

Serial number

Purchase date

Please describe your issue here:



Error Message

How did the error occur?

How does the error manifest?

In case of a damage report, please always submit the following along with this form:

- **Pictures**
 - **Backup Tool/Controller**
 - **Log file**
-

