

In order to process your repair as quickly as possible, please fill out this form completely and send it to us before sending in your repair. It is particularly important to provide us with a detailed description of the fault, ideally with a picture or video. Please avoid descriptions such as „defective“ or „not working.“ A separate form must be created for each tool. Please send this form, completed in full, to: [repaircenter@hst.group](mailto:repaircenter@hst.group). We will then send you an RMA number, which you must enclose with the repair so that we can assign it correctly.

## Please ship the goods to:

n-gineric gmbh  
Spittelbronner Weg 59  
78056 Villingen-Schwenningen

**Please note:** Defective batteries cannot be sent back. Defective batteries must be disposed by the customer. The data backup must be carried out by the customer before shipment to HS-Technik.

Tool bought from\* ☐ n-gineric

☐ Distributor - name:

Customer no.

Customer name\*

Sales contact person

Technical contact person\*

Phone no.\*

E-mail\*

Your reference no.\*

Type\*

Serial no.\*

☐ **1. Error description**

☐ **2. Calibration**

If you select Calibration, please continue with point 2.

### 1.1 Mechanical defects

How did the error occur?\*

How is the error noticeable?\*

## 1.2 Electronical defects

How did the error occur?\*

How ist the error noticed?\*

## 2. Calibration - Please select the appropriate calibration procedure

- ☐ ng-TT factory calibration – Factory calibration of measuring system
- ☐ ng-TT factory calibration – Factory calibration of measuring system Additional 5% level
- ☐ ng-TT-DakkS-1-1 Nm - Calibration of measuring system according to DakkS Class 1 up to 1 Nm
- ☐ ng-TT-DakkS-1-2 Nm - Calibration of measuring system according to DakkS Class 1 from 2 Nm
- ☐ ng-TT-DakkS-0.5 - Calibration of measuring system according to DakkS Class 0.5 Nm
- ☐ ng-TDH factory calibration – factory calibration of screw system